

480.980.6555 Ibdurand.com LinkedIn/laurabethdurand laurabethdurand@gmail.com

ABOUT ME

I am a Product Designer with a special appreciation for companies and startups that are solving complex problems with elegant solutions. In my next role am looking to bring my design talents to define a process, conceptualize ideas, build a product, and solve design dilemmas.

EXPERIENCE

- Staff Product Designer Shipwell NOV 2023 PRESENT
- Senior Product Designer JAN 2022 NOV 2023
- Product Designer DEC 2019 JAN 2022

Location: Remote

• Interface directly with CEO, senior leadership, customer success, engineering and fellow product members throughout the full design process and define product information architecture.

Create wireframes, high fidelity designs and full prototypes that illustrate product interactions in Figma.
Overhauled, managed and designed entire outdated design system, while factoring in accessibility, patterns, interactive cohesion and guidelines for designers and developers to ensure brand consistency.
Facilitate user testing, research, interviews, and design workshops to identify consumer needs and translate business goals into product opportunities and while incorporating user and customer feedback.
Fulfill role as the lead designer across several squads and cross-functional designs within web and mobile to interpret and distill complex requirements and customer needs, and visually depict the ideal user experience.

• Lead UI Guild with designers and developers to effectively clean up old designs and code, leading to consistency across entire platform, improve development speed and create a unified product.

Senior Design Consultant • Mondo SEPT 2019 - DEC 2019 Location: Austin, TX

• Using Adobe Create Suite, ideate, concept and create designs developments for global entertainment brands/Mondo clients (subsidiary of Alamo Drafthouse).

• Coordinate with Creative Director, Project Manager, Licensing and Marketing to gather requirements and design parameters to create design solutions for 20+ external and internal company projects.

Product Designer • CognitiveScale JUL 2018 - SEPT 2019

Location: Austin, TX

Lead the design for Cortex Profile Explorer feature, which resulted in increased functionality, improved visualization of components, and an enhanced user experience from a previous outdated feature.
Created user personas for the companies main stakeholders which led to a higher quality of feature work and allowed the design team to work swiftly and effectively in their design process.
Concept, wireframe, iterate & design high-fidelity prototypes based on external stakeholders and internal business needs. Translated those complex user needs into an understandable & simple solution.

- Ensure compliance with design, brand, legal, accessibility standards & requirements.
- Development & improvement of the company's design system, design processes, standards & guidelines.

• Built and designed a multitude of internal features using Sketch, Invision and Abstract while adhering to the agile practices working directly with developers, QA team, company leadership and a design team to resolve technical issues.

Graphic Artist • Whole Foods Market JUN 2016 - JUN 2018

Location: Austin, TX

• Managed the Whole Foods Market flagship store's marketing and print collateral with partnerships with Regional and Global Marketing teams to create signage for print & web graphics adhering to Whole Foods Market brand standards.

• Designed custom and global graphics while utilizing in-house large format prints, vinyls, & hand illustrations and chalks.

- Maintained budget to order & manage supplies and equipment needed to perform job responsibilities.
- Lead and oversaw the launch of Global Whole Foods Market programs & marketing campaigns.
- Tasked with training, onboarding and mentoring new Graphic Artists in the Southwest Region.

EDUCATION

AAS, Graphic Design Austin Community College • Austin, TX 2013 - 2016

BFA, Studio Art // Emphasis in Fibers Texas State University · San Marcos, TX 2007 - 2010

- **Intern Graphic Designs** Austin Women Magazine • Austin, TX 2010 Spring Semester
- * **BFA, Art and Design** Arizona State University • Tempe, AZ 2006 - 2007

ORGANIZATIONS + ACTIVITIES

- Anti-Defamation League GLI Co-Chair ADL Austin Board and Executive Committee Austin Chapter 2016- 2020
- American Institute of Graphic Artists (AIGA) Austin Chapter 2016- 2021
- **Design Portfolio Reviewer** Austin Community College Fall 2016- Present
- Chi Omega Fraternity Alpha Zeta Chapter 2007-2010
- Texas State University Fine Arts &
 Communication Council of Scholars 2011

SOFTWARE + SKILLS

Figma Sketch Adobe CC FullStory JIRA/Confluence Prototyping Atomic Design Design Systems Information Architecture B2B / B2C A/B + Usability Testing Wireframing User Testing User Research User Flows Design Workshops Agile Development Illustration Marketing Print Production Painting Photography